THE DEPUTY MINISTER IN THE MINISTRY OF COMMUNICATIONS (SHRI P.V. RANGAYYA NAIDU):

(a) Average revenue earned per month per telephone in respect of following cities is as under: (As on Aug. '92)

Ahmedabad	Rs.	751.80
Bangalore	Rs.	1188.30
Bombay	Rs.	1086.36
Calcutta	Rs.	797.54
Delhi	Rs.	978.85
Hyderabad	Rs.	1093.25

(b) Percentage of Electronic Switching System as on 30.6.92 were as below:

Name of the Station	Percentage
Ahmedabad	35.06
Bangalore	40.71
Bombay	58.05
Calcutta	66.46
Delhi	72.98
Hyderabad	53.06

Contract given to Multinational Company for Telecom Services

67. SHRI E. BALANANDAN: Will the Minister of COMMUNICATIONS be pleased to state:

(a) whether the Department of Telecommunications has given any contract to any Multinational Telecom Company or Indian Company for providing value-added-services in India; and

(b) if so, what are the details thereof?

THE DEPUTY MINISTER IN THE MINISTRY OF COMMUNICATIONS (SHRI P.V. RANGAYYA NAIDU):

(a) Not yet, Sir. However provisionally eight Indian Companies have been selected for operating Cellular Mobile services in four Metro Cities.

(b) Does not arise.

Delay in Postal Services

68. SHRI RAMJI LAL: Will the Minister of COMMUNICATIONS be pleased to state:

(a) Whether it is a fact that postal letters/parcels reach the addresses late after a week or more;

(b) if so, what are the reasons therefor;

(c) whether the Department of Posts have issued any directions to clearly affix Post Office stamp on the letter showing the dates and both the places;

(d) if so, what are the details thereof; and

(e) if not, by when such directions are likely to be issued by Government?

THE DEPUTY MINISTER IN THE MINISTRY OF COMMUNICATIONS (SHRI P.V. RANGAYYA NAIDU):

(a) No Sir, Occasional instances of delay in delivery have, however, been reported.

(b) It is due to operational failures delays in transit caused by the transport services like Airlines/Railways etc. and ambiguities in address, non-use of pincodes, etc.

(c) and (d) The letters are stamped by both the offices, *viz:* office of posting and office of delivery. There are standing instructions to clearly affix post office stamp. These have been reiterated in 1987 and 1991. All concerned have been instructed for the proper up-keep of the date and delivery stamps and for carrying out daily scrutiny and weekly check of impressions of stamps. New stamps, where needed, are also supplied to the post offices.

(e) Does not arise.

Non-Attendance of Telephone Complaints by MTNL

69. SHRI RAMJI LAL: Will the Minister of COMMUNICATION be pleased to state:

(a) whether it is a fact that the telephones of the subscribers remain out